



PATENT

Docket No. RSW920000026US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS: Carl T. Anderson, Gregory F. Bush,
Michael Faoro, Susan E. Kahler, Alberta Lee,
Janet L. Leskovec, Susan E. Liles,
Lynn Percival and Keith A. Wells

APPLICATION NO. 09/592,387

FILED: June 12, 2000

CASE NO. RSW920000026US1

TITLE: USER ASSISTANCE SYSTEM

Examiner: T. Chuong
Group Art Unit: 2174

CERTIFICATE OF MAILING

I hereby certify that this correspondence, along with any paper indicated as being enclosed, are being deposited with the United States Postal Service as first-class mail, postage prepaid, in an envelope addressed to: Commissioner for Patents, MAIL STOP RCE, P.O. Box 1450, Alexandria, VA 22313-1450, on November 9, 2005..

November 9, 2005

Date


Mark D. Simpson

Commissioner of Patents
MAIL STOP RCE
P.O. Box 1450
Alexandria, VA 22313-1450


Petition for Extension of Time Under 37 CFR 1.136(a)

Sir:

It is hereby requested that the term to respond to the Examiner's Action of May9, 2005 be extended two additional months, from September 9, 2005 to November 9, 2005. A Petition and payment for extending the period for response for the initial one month, from August 9, 2005 to September 9, 2005, was filed by facsimile on August 24, 2005 with applicant's Reply to the final Action.

The Commissioner is hereby authorized to charge the RCE filing fee and extension fee (\$1,020 - \$120 (already paid) = \$900) and any additional fees associated with this communication to Deposit Account No. 09-0461. A duplicate of this letter is attached.

Respectfully submitted,


Mark D. Simpson
(Registration No. 32,942)

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SYNNESTVEDT & LECHNER LLP
Suite 2600 Aramark Tower
1101 Market Street
Philadelphia, PA 19107
(215) 923-4466